

women's legal service victoria

On call lawyer service

Does your client need legal advice about family law and family violence?

The on call lawyer service can be accessed by support workers for secondary consultation or for booking in an advice appointment for your client.

Available Monday Wednesday and Friday

Call Women's Legal Service Victoria on 8622 0600 and ask for the on call lawyer. We can provide legal information and referrals, and depending on the circumstances we may be able to provide legal advice appointments or ongoing casework. If your client requires legal advice, remember to have their name, the other party's name and their dates of birth handy when you call.

You will be asked:

- Does the matter fall within WLSV areas of practice: Family Law, family violence, child protection or VOCAT?
- Is the client on a low income and does she face other disadvantage such as disability, language, social isolation? Please see our [casework guidelines](#).
- Name of client and other party
- Has the client provided permission for us to contact her to make an appointment?

What we offer: General advice or information about the law, policy, service availability; Secondary consultation to act as a sounding board; Access to legal advice appointments or ongoing casework for your clients.

Purpose of the service: We provide legal information and advice to caseworkers, including family violence support workers, community lawyers and other community workers on their client's legal issues arising out of relationship breakdown and violence against women. We build the capacity and knowledge of the support workers we speak with about options for their clients. We maintain effective referral pathways for women that face barriers accessing the legal system. We also provide the service to obtain information about the systemic issues impacting on marginalised women.

If you have any feedback about our on call service, please contact the Principal Lawyer on 8622 0600.